

First-Time Users: Getting Started with the Falcon Success Center (FSC)

Welcome! If this is your first time using the Falcon Success Center, you'll need to **create a WOnline account** before scheduling tutoring or Peer Academic Coaching.

Step 1: Know Your Login Information

You will log in using your **University of Montevallo credentials**, with one important difference:

- **Username:** Your UM email **without** @forum.montevallo.edu
 - Example:
 - Email: jdoe@forum.montevallo.edu
 - Username: **jdoe**
- **Password:** Your UM password

Step 2: Log In to WOnline

- Go to the [Falcon Success Center WOnline login page](#).
- Enter your **username (without @forum.montevallo.edu)** and your UM password.

Step 3: Register Your Account

- The first time you log in, WOnline will prompt you to **register your account**.
- Complete the required registration fields and submit the form.

Step 4: Choose a Service

After registering, select the schedule for the service you want:

- **Tutoring**, or
- **Peer Academic Coaching**

Follow the instructions listed at the top of the scheduling page to book your appointment.

Need Help?

You're always welcome to stop by the Falcon Success Center for help getting started.

Lower level of Carmichael Library

Tutoring Contact Information

Phone: 205-665-6113

Text: 205-810-1665

Email: tutoring@montevallo.edu

Peer Academic Coaching Contact Information

Phone: 205-665-6092

Text: 205-287-8178

Email: falconsuccess@montevallo.edu