

STUDENT ELIGIBILITY TO ACCESS STUDENT HEALTH SERVICES (SHS)

CURRENTLY ENROLLED UNDERGRADUATE STUDENTS

UM undergraduate students are eligible to use SHS if they are enrolled in classes during the semester or term (Fall, Spring, May, Summer I, or Summer II) in which they are seeking services.

CURRENTLY ENROLLED GRADUATE STUDENTS

UM graduate students are eligible to use SHS if they are enrolled in classes during the semester or term (Fall, Spring, May, Summer I, or Summer II) in which they are seeking services and if they have elected to pay the health fee for the corresponding semester or term.

DISTANCE EDUCATION

Distance education students are eligible to use SHS if all of the following conditions are met:

1. The student has paid appropriate fees to access service according to their enrollment status (undergraduate or graduate).
2. The type of appointment requested is able to be fulfilled.

SUMMER ACCESS FOR CONTINUING STUDENTS

Continuing students who are not enrolled in the summer term within which they are requesting services are eligible to use SHS if all of the following conditions are met:

1. The student was enrolled in the spring semester immediately prior to the current summer terms.
2. The student is enrolled in the fall semester immediately following the current summer terms.
3. The student has paid the health fee for the summer term in which services are sought (May, Summer I, or Summer II).

TYPES OF APPOINTMENTS

SHS will confirm student eligibility and access to services prior to scheduling all appointments. SHS staff have the right to change an appointment request type at the time of scheduling.

1. In-person: Available to all eligible students, during normal business hours. Subject to availability.
2. Telehealth (phone or video): Available to all eligible students who are actively in the state of Alabama during the appointment. Students should have one in-person visit within the preceding 12 months. Some services are not available via telehealth.

PAYMENT OF HEALTH FEE FOR NON-UNDERGRADUATES

- Payment of the health fee must be rendered before the time of service.
- Student must provide proof of payment of fee (e.g.: receipt).
- Fees will not be pro-rated based on the date of service within a term.
- For current payment options and rates, please contact the UM Cashier's office: 205-665-6065.

For more information about SHS or to schedule an appointment, please call: 205-665-6275.