

Technology Advisory Council

May 10, 2021 Minutes

Attendees: Barbara Ann Lewis, Cassie Raulston, Deborah Braswell, Kathy Adams, Kira Thomas, Kristalyn Lee, Milad Jasemi, Brian Prady, Sheila Brandt, Josh Miller, Carolyn Garrity

Not in Attendance: Abby Askins, Courtney Bentley, Caitlin Blackburn, Amanda Fox, Marcus Lane, Tim Nash, Natalie Seavers, Erik Maas, Victoria Long, Susan Hayes, Brendan Beal,

I. *Minutes from April 12, 2021 TAC Meeting- Approved

II. IS&T update – Kristy Lee

- a. The Department of Education is establishing a campus cyber security framework for higher education. This previously only applied to schools doing federal research with classified information. This will be a multi-year process. IS&T will provide updates as more information is available.
- b. Data Governance: IS&T met last week to discuss storage places for 4 categories of data:
 - i. Highly sensitive (personally identifiable information that can lead to identity theft)-S drive
 - ii. Sensitive (all other identifying information that can damage one’s reputation)-S drive
 - iii. Internal (UM related)-Share Point and One Drive
 - iv. Public
- c. Commencement Streaming: IS&T ran fiber for commencement streaming and added temporary access points for the ticket scanners. For the morning commencement, there were 375 peak concurrent viewers, 1,137 unique viewers including viewers from Canada, Germany, El Salvador, France, Portugal, Spain and The Netherlands. For the evening commencement, there were 108 peak concurrent viewers and 309 unique viewers.
- d. Disaster Recovery Summer 2021-Disaster recovery is scheduled for July 19-21. The Operations team is currently working to set up the disaster recovery environment, and is working with the Business Support Services team to determine what systems will be tested. Both teams have a planning meeting scheduled for next week.

III. Subcommittee Reports and Actions

- a. Academic Support – Barbara Lewis (no updates)
- b. Digital Communications – Kira Thomas
 - i. Gabriel made some minor updates to the sliders on the homepage to assist with OCR compliance.
 - ii. He and Wesley are also working to ensure the web banner they selected for emergency communication is completely accessible. Once complete, we will have that ready to turn on in the case of emergencies such as tornado watches/warnings, etc.

- c. Executive – Susan Hayes
 - i. TAC Member roll-off timelines
 - 1. Thank you for those that are able to serve another year on TAC! 2 year terms starting 2021 for Athletics, Library, Physical Plant, MarComm (all other areas will be for one year)
 - 2. New terms start in August 2021 so we will have one more meeting on July 12th with our current TAC members
- d. Policy and Procedures – Brian Prady (no updates)
- e. Projects and Planning – Kathy Adams
 - i. Oracle upgrade: We are having issues with the upgrade. The Network team is working with a vendor to resolve them. We are at a stand-still until these are fixed.
 - ii. Evisions Product Suite upgrade: We ran into a few issues. They have been resolved and testing will resume this week.
 - iii. Banner 8 single sign-on: We are waiting on a couple of responses for approval to take the system down this Saturday. If we get them, self-services security updates will go in and the Ethos login will be branded for UM. We will have everything ready to flip the switch and make logging into Banner self-services required signing on with UM credentials. We will be able to go-live with this through DUO. This means we will not use our M# and PIN to login anymore. We will enter UM credentials and be asked to authenticate through DUO. Users will have the option to remember that device for 30 days.
 - iv. Document Imaging: The discovery phase begins this week with functional areas.
 - v. KPS3: Gabriel tested their work and everything looked good. He is working with the Network team to schedule a time to go-live on our production server.
 - vi. University Tickets: We used University Tickets for graduation tickets Saturday. This can be used all over campus even if the event is free.
- f. University Operations – Carolyn Garrity (no updates)
- g. Other business

****Item may require action or vote***

Next meeting: ZOOM – Monday July 12, 2021 10:00AM-11:00AM

Respectfully,

Susan F. Hayes, TAC Secretary