

Technology Advisory Council

December 7, 2020 Minutes

Attendees: Carolyn Garrity, Brendan Beal, Marcus Lane, Milad Jasemi, Sheila Brandt, Amanda Fox, Kira Thomas, Susan Hayes, Josh Miller, Kathy Adams, Natalie Seavers, Kristy Lee, Barbara Lewis, Deborah Braswell

Non-attendees: Courtney Bentley, Cassie Raulston, Brian Prady, Erik Maas, Tim Nash, Abby Askins, Caitlin Blackburn

I. Welcome

II. *Minutes from 11/9/2020 TAC Meeting- Approved

III. IS&T update – Kristy Lee

- a. Duo issues: DUO dual authentication was scheduled to begin in November. However, an issue with the two domains, Montevallo.edu and forum.montevallo.edu, was discovered. DUO is currently not able to work simultaneously on both domains. IS&T is working with DUO technicians to resolve the issue, in order to begin using DUO in spring 2021.
- b. Litigation from *Office of Civil Rights* resolution agreement: UM has been involved in a resolution agreement with the Office of Civil Rights for several years, related to the accessibility of our website. We are near the end of the process. In the coming weeks, an OCR representative will review 20-30 pages from our site to assess our website for accessibility. IS&T will supply the OCR a list of webpages, based on the “typically reviewed” list provided by OCR.
- c. Blackbaud – website privacy policy to be written by Baker, Donaldson: In response to this summer’s Blackbaud security breach, IS&T is working with legal counsel from Baker, Donaldson to draft a website privacy policy to be in compliance with the General Data Protection Regulation (GDPR). GDPR is a European Union regulation related to data protection in the Union. IS&T hopes to get the policy approved by the Board of Trustees during the spring 2021 semester.

IV. Subcommittee Reports and Actions

- a. Academic Support – Barbara Ann Lewis, no updates
- b. Digital Communications – Kira Thomas
 - i. Global email – Human Resources & Registrar
The DCC voted in November to recommend global email access for Human Resources and Registrar’s Office due to the specific nature of the information they send. The hope is that this will help their important information stand out in inboxes and be easier to find if someone goes back to look for something specific from them. TAC co-chairs agreed with this recommendation and access was given by IS&T.

- c. Executive – Susan Hayes, no updates
- d. Policy and Procedures – Brian Prady, no updates
- e. Projects and Planning – Kathy Adams
 - i. Oracle upgrade: We have secured Oracle upgrade with a remote DBA to help Robert as issues come up. That begins this week. New servers are required because the current servers cannot be upgraded. That set the project back a little while because the Network team had to work that into their schedule. Robert is working on a revised timeline for testing and go-live. Right now, it looks like we will be ready for functional users to test in January. This will be a full system test.
 - ii. Evisions Product Suite upgrade: Work continues but is slow; I continue to press for updates; hopefully this will be ready for testing in January and can be tested while testing the Oracle upgrade.
 - iii. Report writing project: As of first of Dec- seven reports need client testing, seven reports are in process, two reports are in the report queue waiting on work to begin. Solution Center tickets are open on these. Please keep an eye on them to help with questions or testing.
 - iv. Banner 9 self-services: I will reach out to the functional areas this week to determine a go-live date for 2021 for activating single sign-on for Banner 8 self-services.
 - v. Security updates: The first round of updates is ready to go in when we deploy Banner 9 Student Profile in self-services. This is waiting for Banner 8 self-services to be single sign-on.
 - vi. Banner 8 forms transition: These will be ready this week. Functional users will be contacted about testing them. They are simple and should not take very much of their time.
 - vii. Ellucian GO mobile app has been upgraded. Single sign-on is now available to set up and will allow registration within the app upon set up and testing.
- f. University Operations – Chair position open
 - i. Fire Alarm System: UMPD is in the process of changing our fire alarm system over to a new network. So this **should** finally stop the off network errors that campus community have been getting if your panel has been beeping a lot. While changes are being made UMPD advised that campus might not be notified if your fire alarm goes off. It will work normally in your building, just may not notify us. For the week of Dec. 7-11, please call UMPD at 665-8000 if your fire alarm goes off.
 - ii. Residential Housing: WIFI upgrades are being made.
- g. Other business
 - i. IS&T and Business Affairs will work together to develop instructions to clarify software and contracts requirements.

****Item may require action or vote***

Next meeting ZOOM - Monday, January 11, 2021 10:00AM-11:00AM

Respectfully,

Susan F. Hayes, TAC Secretary