



2019-2020 Meal Plan Policy

University of Montevallo & Chartwells Higher Education D.B.A Falcon Foods

All resident students will participate in a board meal plan of their choice, with the exception of sophomores, juniors, and seniors residing in Peck and New Hall. The students residing in Peck and New Hall that are not participating in the board plan will receive mandatory meal plan, or may select an optional commuter meal plan. All full-time undergraduate commuter students will participate in the mandatory meal plan, which provides \$200 flex dollars per semester, or they may select an optional commuter, which provides a combination of flex dollars and board meals. Meal plan charges will be automatically billed to your student account and can only be used for the semester for which it is charged.

Optional commuter meal plans can be purchased from the University Cashier's office or you may review the plans online at <http://www.montevallo.edu/about-um/tuition/> and send an email to cashier@montevallo.edu stating the optional commuter plan of your choice (emails must be sent from Banner Self Service email address and your student ID number should be referenced with the selection of your choice).

Meal plans are non-transferrable and are intended for the sole use of the student pictured on the identification card. Only the student pictured on the ID card can dine on the student meal plan. Residential Unlimited plans are allowed 16 total guest meals per semester, which are placed in a guest/reserve holding account, to be used by the plan holding student's guests. This declining balance account cannot be increased and it is the student's responsibility to manage their guest/reserve holding account.

Students must swipe or pay at the cashier stand for entry into the dining hall and are not permitted to enter the dining hall to see what is available prior to swiping or paying. The daily menus are available online at <http://dineoncampus.com/montevallo> or by downloading the Dine on Campus App for your smart phone or tablet.

One meal swipe is good for your choice of "all you can eat" dining in, or one carryout box but not both. If you wish to dine in and then take food for later consumption you must swipe a second time for the carryout box. Students are only allowed one carryout meal per meal period. Residential unlimited meal plan participants will receive one eco-clam reusable carryout box as part of their meal plan, which must be returned to the dining hall to receive a replacement box. If you lose or misplace the initial eco-clam container you must pay \$8 for a replacement eco-clam and are not allowed to use disposable carryout containers. Residential unlimited participants are

allowed only one carryout meal per meal period, regardless of how many times they enter the dining hall during that meal service period.

Bonus Points and Flex Dollars can be used at any on campus food venue including the residential dining hall (café), plus participating off-campus local merchants. Flex Dollar or Bonus Points purchases made in the residential dining hall are at the standard door rate and are not discounted. One Flex Dollar or Bonus Point is equivalent to one dollar.

Flex dollars that are included with the meal plans expire at the end of each semester. Bonus Points carry over from Fall semester to Spring semester and expire on the last day of Summer II term. Bonus Points, which are additional funds added to your account, can be purchased through the GET app or in person at the Falcon Foods business office, Monday-Friday from 8:30-4:30. Students cannot purchase additional meals throughout the semester but can add additional bonus points at any time.

Eco-clam carryout containers are owned by Falcon Foods. By accepting an eco-clam container, you agree to return the container to the dining hall on your next visit where it can be exchanged for either a clean, ready to use eco-clam or a UM2GO keychain, which can be exchanged for an eco-clam container on any future visit.

Removing food items in bulk, hiding food in personal property, or removing any items other than a piece of fruit, ice cream cone or a cookie is not permitted. Students who abuse this policy will be referred to the Director of Student Conduct for conduct investigation.

Students with a medical or dietary restriction should contact Disability Services for an individual consultation. Disability Services will work in conjunction with Falcon Foods staff to determine how we can meet your needs.