

University of Montevallo
Student Complaint Guidelines and Contact Information

Institutional Accreditation

The University of Montevallo is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award Bachelor's, Master's and Educational Specialist degrees. Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call 404-679-4500 for questions about the accreditation of the University of Montevallo.

The University of Montevallo has written policies and procedures governing student complaints. Information provided to students within this student handbook, *The Fledgling*, details internal procedures for filing various types of complaints. Students are encouraged to follow these established procedures.

General Complaints

Students with a complaint related to the Student Code of Conduct or a complaint outside of or beyond the scope of those outlined within this handbook should submit the complaint to the Dean of Students or her designee. The Dean of Students or her designee will meet with the grievant to discuss the complaint. The grievant should be prepared to provide date(s) and time(s) of the event(s), the person or group against whom the student has the complaint, and the names of any witnesses at the time of the meeting. Based on the information provided, the Dean of Students will determine if the complaint can be handled by that office or should be referred to other university officials. Academic complaints may be submitted to the appropriate college dean or department head. The Dean of Students' contact information is:

Dr. Tammi Dahle
Station 6020, Main Hall
Telephone: (205) 665-6020 • Fax: (205) 665-6017
dahlet@montevallo.edu

Sexual Harassment and Sexual Violence Complaints

The University of Montevallo is committed to providing an educational and employment environment free of harassment and other forms of discrimination on the basis of race, color, religion, national origin, gender, sex, disability, or veteran status of and by faculty, staff, and students. University policies relating to harassment and/or discrimination are published in this student handbook within the "General University Policies" section, are available in all administrative offices, and are also accessible on the University's web page at <https://www.montevallo.edu/about-um/administration/human-resources/title-ix-sexual-harassment/>

In addition to the Dean of Students, inquiries concerning the application of Title IX may be referred to the University of Montevallo Title IX Compliance Officers:

Ms. Barbara Forrest
Director Human Resources and Risk Management,
Equal Opportunity/Affirmative Action &
Title IX Compliance Officer
Will Lyman House, Station 6055
Oak Street
Montevallo, AL 35115
(205) 665-6055
forrestb@montevallo.edu

Ms. Karen Willingham
Coordinator of Student Affairs and Student Conduct
Deputy Title IX Compliance Officer
Main Hall, Station 6020
Montevallo, AL 35115
(205) 665-6020
willinghamkl@montevallo.edu

Final Grade Appeals and Grievances against a Faculty Member

Students wishing to appeal a final grade and/or establish a complaint against a faculty member should review and follow the processes outlined within the “Academic Standards” section of this student handbook. The UM student handbook can be found online at <https://www.montevallo.edu/campus-life/student-activities-events/student-handbook/>

Traffic Appeals

Information related to traffic appeals can be found within the “Department of Public Safety” section of this student handbook or at <https://www.montevallo.edu/campus-life/around-campus/getting-around/parking/traffic-appeals> .

Alabama Commission on Higher Education

In the event that a student complaint cannot be resolved internally, contact information is provided below for the Alabama Commission on Higher Education (ACHE), which is the coordinating board for higher education in this state. The Commission exercises no governing and limited regulatory authority over Alabama’s public institutions. Ala. Code §16-5-1 et seq. (1975). Contact information for ACHE is:

Alabama Commission on Higher Education
P.O. Box 30200
Montgomery, Alabama 36130-2000
Telephone: (334) 242-1998 • Fax: (334) 242-0268